

# PRIVACY STATEMENT

## 1. INTRODUCTION

Mersteel SSC, trgovina in storitve, d.o.o., Cesta na Okroglo 7, 4202 Naklo, Slovenia (hereinafter referred to as the "Company"), undertakes to process the personal data of its customers, business partners and other individuals in accordance with the applicable legislation on the protection of personal data, including the General Data Protection Regulation (GDPR) and the Personal Data Protection Act (ZVOP-2).

This Privacy Statement (hereinafter referred to as the "Statement") describes the types of personal data we collect, how they are used and protected, and the rights of individuals in relation to their data.

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## 2. DATA CONTROLLER

The controller of personal data is: **Mersteel SSC, trgovina i usluge, d.o.o.**  
Address: **Cesta na Okroglo 7, 4202 Naklo, Slovenia**  
E-mail: <mailto:info@mersteel.eu>  
Phone: **+386 4 258 82 48**

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## 3. PURPOSES AND BASES FOR DATA PROCESSING

We collect and process personal data for the following purposes, in accordance with lawful legal bases:

- Fulfilment of contractual obligations:** Data processing is necessary to provide services such as order processing, invoicing and customer support.
  - Legitimate interests:** We process your data when it is necessary to safeguard the legitimate interests of the company, such as the development and improvement of services, direct marketing and fraud prevention.
  - Compliance with legal obligations:** Processing is necessary for compliance with legal requirements, such as accounting regulations and cooperation with supervisory authorities.
  - Consent of the individual:** We process data on the basis of your explicit consent for specific purposes, such as sending promotional offers and notifications.
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## 4. TYPES OF PERSONAL DATA WE COLLECT

We collect the following types of personal data:

- **Contact information:** First name, last name, email address, phone number, company name.
  - **Service Usage Data:** Information about your orders, visits to our websites, and interactions with our services.
  - **Technical data:** IP address, device type, browser, geolocation (with your consent).
  - **Additional Information:** Information you provide through communications with us, surveys, promotions, or other sources.
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## 5. COOKIES AND SIMILAR TECHNOLOGIES

Our Websites use cookies and similar technologies to collect information about users. You can read more about the use of cookies and the possibilities of managing them in our Cookie Policy, which is published on our Website.

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## 6. DATA SHARING

We share your personal information exclusively with the following categories of recipients:

1. **Legal authorities:** In case of legal request or exercise of rights.
2. **Other Business Entities:** In the case of mergers, acquisitions or other corporate transactions.

All third parties who process data on our behalf are obliged to comply with strict security and confidentiality standards.

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## 7. TRANSFER OF DATA OUTSIDE THE EU

If there is a transfer of personal data to countries outside the European Economic Area (EEA), these transfers will be carried out in accordance with appropriate safeguards, such as standard contractual clauses or adequacy decisions by the European Commission.

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## 8. DATA RETENTION

We keep personal data for as long as necessary to fulfill the purpose for which it was collected or in accordance with applicable law. The retention periods are:

- Contract data: until the expiry of contractual obligations and additionally in accordance with legal requirements (e.g. accounting regulations).
- Promotional data: until the withdrawal of the individual's consent.

- Other information: in accordance with the legitimate interests of the company.

After the expiry of the retention period, we delete or anonymize the data.

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## 9. YOUR RIGHTS

As an individual, you have the right to:

- **Access to data:** The right to know what data we process about you.
- **Data correction:** Request to correct inaccurate or incomplete data.
- **Deletion of data:** The right to request the deletion of your data (subject to legal restrictions).
- **Processing restrictions:** Request to restrict processing in certain cases.
- **Data portability:** The right to receive data in a structured, machine-readable format.
- **Objection to processing:** The right to object to the processing of data for direct marketing or other legitimate interests.

To exercise your rights, please contact us at [info@mersteel.eu](mailto:info@mersteel.eu). If you believe that your rights have been violated, you can file a complaint with the Information Commissioner of the Republic of Slovenia.

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## 10. DATA PROTECTION

The Company uses appropriate technical and organizational measures to protect personal data from unauthorized access, loss, misuse or alteration. Despite our best efforts, complete security cannot be guaranteed, so we recommend that you take appropriate measures to protect your data.

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## 11. CHANGES TO THIS STATEMENT

The Company reserves the right to change this Statement in accordance with applicable law and changes in our practices. We will notify you accordingly of important changes (e.g. by e-mail or publication on the Website).

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## 12. CONTACT DETAILS

For questions or to exercise your rights, please contact us: **Mersteel SSC, d.o.o.**  
Cesta na Okroglo 7, 4202 Naklo, Slovenia E-mail: [info@mersteel.eu](mailto:info@mersteel.eu)  
Phone: +386 4 258 82 48