# Terms of use

# 1. Introduction

Welcome to the Website of Mersteel SSC, trgovina i usluge d.o.o. (the "Website"). This Website is operated by Mersteel SSC, trgovina i storitve, d.o.o., the largest distributor of metallurgical products and services in Slovenia. The terms "we," "us," and "our" used on the Website refer to Mersteel SSC, trgovina i usluge d.o.o. These Terms of Use govern your use of the Website and any products or services we offer, including materials and finishing services such as sandblasting, grinding, CNC machining, etc.

By accessing or using our Website, you agree to these terms of use. If you do not agree to these terms, you may not use our Website.

### 2. Use of the Website

2.1. You agree to use the Website only for lawful purposes. You must not use the Website in a way that could harm the Website or interfere with the use of other users.

2.2. You agree not to reproduce, copy, sell, resell or exploit any part of the Website, its content or any service offered by us without our express written permission.

# 3. Data collection and privacy

3.1. We collect personal data when you contact us via the Website, including your name, email address, telephone number and the company you work for. This data is collected solely for the purpose of answering your questions and providing the requested services.

3.2. By using this website, you agree to the collection and use of cookies to improve your user experience. Our <u>Cookie Policy</u> explains how we use cookies and how you can manage your cookie settings.

3.3. All personal data is processed in accordance with the applicable legislation on the protection of personal data, including the General Data Protection Regulation (GDPR). For more details, please see our <u>Privacy Statement</u>.

### 4. Sales and services

4.1. All sales of products and services carried out through this Website are in accordance with the General Terms and Conditions of Sale, which are available <u>here.</u> By purchasing our products or services, you agree to the terms and conditions set forth in this document.

4.2. We are constantly updating the offer of our products and services, for this reason we reserve the right to discontinue or change individual products or services.

### 5. Limitation of liability

5.1. We endeavour to ensure that the information provided on the Website is accurate and up-to-date. We do not guarantee the accuracy, completeness or usefulness of any information provided on the Website. We do not guarantee any decisions you make based on the information on our website and we do not accept responsibility for the consequences of these decisions.

5.2. To the extent permitted by law, Mersteel SSC, trgovina i usluge d.o.o. shall not be liable for direct, indirect, incidental, special or consequential damages arising from the use of the Website or any service we offer.

### 6. Intellectual Lastnine

6.1. The content on this website, including texts, graphics, logos, images and software, is the property of Mersteel SSC, trgovina i usluge d.o.o. and is protected by copyright, trademark and other laws governing the field of intellectual property. The use of the content on the Website is not allowed without our prior written consent.

# 7. Third-Party Links

7.1. Our Website may include links to Third-Party Websites that are not owned or controlled by Mersteel SSC, trgovina i usluge d.o.o. We are not responsible for the content or privacy practices of these Websites. You access them at your own risk.

# 8. Applicable law

8.1. These Terms and Conditions shall apply in accordance with the laws of the Republic of Slovenia. Any disputes arising out of or in connection with the use of the website shall be subject to the jurisdiction of the courts of the Republic of Slovenia

### 9. Changes to these Terms

9.1. We reserve the right to change these Terms of Use at any time. Any changes will be posted on this site, and your continued use of the Site after the changes are posted will constitute acceptance of those changes.

#### Contact details

If you have any questions about these terms and conditions, please contact us at:

- E-naslov: <u>mailto:info@mersteel.eu</u>
- Phone: +386 (4) 258 82 48
- Company name: Mersteel SSC, trgovina i usluge d.o.o.
- Company address: Cesta na Okroglo 7, 4202 Naklo, Slovenia